



Unlock Your Benefits Potential!

On -Demand Resources Are Available!

Find everything you need to know about **2024 Open Enrollment** at our resource page:

[KeepingLAWell.com/2024oe](https://keepingLAWell.com/2024oe)

On-Demand Online Resources



[Benefits Central Portal](#)

Access your online account from your computer or mobile device to make Open Enrollment elections and find step-by-step online enrollment instructions.



[Guidebooks](#)

Read web-enabled versions of your 2024 Open Enrollment and Highlight Guidebooks, easily flipping to the pages you want to see.



[Videos & Webinars](#)

Watch short but informative videos and recorded webinars from all LAwell benefit providers. The Anthem & Kaiser webinars allow you to select and view only the topics you are interested in!



[Benefit Providers](#)

Find websites and phone numbers of all LAwell benefit providers, including emails and phone numbers of our local Kaiser and Anthem Health Care Member Advocates.

Open Enrollment In-person Events



Provider Informational Sessions

Walk in and meet with the representatives of LAwell benefit providers* in person to ask questions and enroll in coverage on site.

*(Representatives from **Anthem, Kaiser, Delta Dental, Blue View Vision, Standard Insurance and Support Plus (Optum)** will be available to answer your questions about seeking services and using your medical, dental, vision, life and disability insurance benefits. **Handouts and Giveaways provided, subject to availability**



OPEN ENROLLMENT

Enroll In-Person

Walk in and meet with a representative from LAwell to ask questions and **enroll** in coverage on site.



Free Flu Shots

Get your Flu shot, completely free, compliments of Kaiser. No appointment needed, but you may register ahead of time, [here!](#)

- **October 3, 2023**
City Hall East,
Controller's Room 351
200 N. Main Street
Los Angeles, CA 90012
Time: 11am - 2pm
- **October 10, 2023**
Public Works Building
SB Room 6
1149 S. Broadway
Los Angeles, CA 90015
Time: 11am - 2pm

- **October 17, 2023**
LAWA HR Training Room
7307-A World Way
Los Angeles, CA 90045
Time: 2pm - 8pm
- **October 24, 2023**
City Hall Main.
8th Floor, Room 805
200 N. Spring Street
Los Angeles, CA 90012
Time: 11am - 2pm

Can't make it to our in-person event listed above but still have benefits questions? Access our [on-demand online](#) resources for self-help information, or make an appointment to visit us at our City Hall office.

How to Make Open Enrollment Elections

Remember, Open Enrollment is your only opportunity to make coverage elections for yourself and your dependents for 2024 and your benefit elections will be in effect for all of 2024!

Access your **Benefits Central Portal** online account at keepingLAWell.com, available 24/7,

or

Call **833-4LA-WELL (833-452-9355)**,
Monday - Friday, 8:00 a.m. to 5:00 p.m.

Extended phone hours are provided on Monday, October 30 & Tuesday, October 31, from 8:00 a.m. to 7:00 p.m.

Important Dates



**Last Date to Enroll
or Make Changes:**

October 31, 2023



**Documentation
Deadline:**

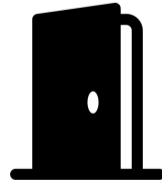
December 8, 2023



**Benefit Changes
Take Effect:**

January 1, 2024

Employee Benefits Public Counter Open



Our in-person public counter service currently holds limited available hours Monday to Thursday, subject to change. We strongly [recommend making an appointment using the scheduling system](#). However, our Division is **fully operational** and employees needing assistance may conduct transactions either [telephonically and/or electronically](#).

Employee Benefits Division

Phone: (213) 978-1655 | Fax: (213) 978-1623

per.empbenefits@lacity.org

keepingLAWell.com

As a covered entity under Title II of the Americans with Disabilities Act, the City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodation to ensure equal access to its programs.